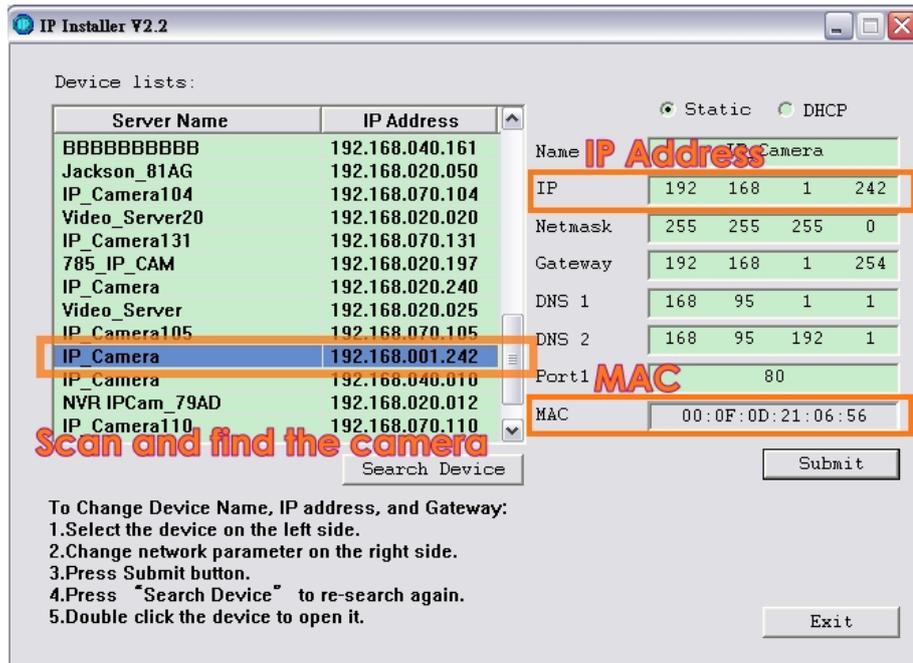


What if you forget the camera password

If you forgot the password of your IP camera, you can follow the procedure below to generate a universal password.

1. First, you need to know the IP address and MAC of your IP camera. You can use IP installer to scan the LAN, and see the IP address and MAC on the side column.



Or, if you already know the IP address of camera: Open the web browser, key in "http:// (IP address) /GetIPMAC.cgi" and press enter. The IP address and MAC will be displayed on browser.



2. Find the .html file named "Universal Password" in CD-ROM. Click to open it.



3. Key in the camera IP address in "IP Adder." column and MAC in "MAC" column, and then click "encoder". You will see a set of username and password appear, as below:

IP Address: 192.168.1.242
MAC: 00:0F:0D:21:06:56
UserName
C90848
Password
CNCE_U6KLA
encoder

The universal username and password are generated from the IP address and MAC you key in, so if you change the camera IP address, the universal password changes, too.

4. Take the picture for example, the universal username is “C90848” and password is “CNCE_U6KLA”. Use them to log in the camera.



5. Now you are logging in as administrator. Turn to User Management page. The use of universal password does not affect the previous user setting, so the administrator account password does not change until you edit it. Please click “Edit” to give a new administrator password.

The screenshot shows a web-based user management interface. On the left is a dark sidebar with a menu of options: System Information, User Management (highlighted with an orange box), System Update, IP Setting, Advanced, PPPoE & DDNS, Server (Mail,FTP...), Network, Image Setting, Video Setting, AV Setting, Audio, Event Setting, Schedule, I/O Setting, Log List, and Event. The main content area is white and contains a 'User Setup' dialog box from Google Chrome. The dialog box has fields for Username (admin), Password, and Confirm, with an 'OK' button. A red text overlay 'Set up new password' with an orange arrow points to the 'Confirm' field. Below the dialog box is a 'User List' table with columns for Username, User Group, Modify, and Remove. The 'Modify' column for the 'admin' user has an 'Edit' button highlighted with an orange box. The 'Remove' column for the 'admin' user shows a dashed line. The 'hello' and 'test' users have 'Edit' and 'Remove' buttons respectively.

Username	User Group	Modify	Remove
admin	Administrator	Edit	-----
hello	Guest	Edit	Remove
test	Guest	Edit	Remove